



Mobile App Technicians Have Access To Online Manuals



CDA Software v.10 was rebuilt from the ground up for your mobile technicians. We support both the Apple and Android platforms. Get ready to be surprised about all that you can do in real-time. No more waiting until your technicians get back from the field to see what was completed or not, what pictures were never taken and what the diagnosis is.

Now that CDA Software integrates with Encompass, your technician has access to PDF manuals free of charge. Your technicians can also make part order request while on site of the repair. When your technician is working on a claim, we match the model number to automatically find that PDF manual and make it available for your technician.

Credit card processing is now built into the mobile app as well. Credit card processing is handled by Stripe. For more information visit: stripe.com/pricing

Highlights

- Supported on iOS & Android.
- Process Credit Card payments while at customers home (no setup fee).
- "On My Way" text notification to customer with the simple click of a button.
- PDF manual look-up provided by Encompass Parts.
Sign-up for your FREE Encompass account: <https://encompass.com/general/account-create>
- Technician can make Part order requests while on site.
- All pictures taken while on-site are automatically uploaded to the front office.
- All technician data-entry is automatically updated with the front office.
- Service-Bench / Service-Power, Technician Check-In/Check-Out fully supported.
- 2-Man scheduling support. Technician knows when a claims is flagged as a 2-man job. Technician also knows if he's primary or secondary technician.

Contact Us Today To Learn More

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