



Dispatch.me Integration



CDA Software v.10 includes Realtime Integration (RTI), with ServiceBench, ServicePower and NSA. We also support Dispatch.me.

Why RTI? Doing double-entry for data inputting is no longer an option for most businesses today. With the rising cost of labor and parts, your business needs to remain as lean as possible. CDA Software RTI Integration gives you that competitive edge.

If you handle service dispatches for Dispatch.me we have you covered. All critical information you make within your CDA claim is automatically updated to Dispatch.me. When you update your notes in CDA, they are automatically synced to Dispatch.me.

Highlights

- Import dispatches directly into CDA from Dispatch.me.
- Keep dispatches up to date using CDA; no need to do status updates on Dispatch.me.
- When you schedule a call, Dispatch.me will be updated with the Schedule date automatically.
- Add notes that can be updated to Dispatch.me.
- Realtime, no need to wait for syncing.
- Reduce the amount of times warranty companies call looking for the latest updates.
- Calls canceled by warranty company are updated and flagged in CDA.
- Detection and marking of priority and emergency calls.

Contact Us Today To Learn More

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