



CDA Pidgins Claim Integration



CDA Software v.10 was rebuilt with a strong understanding that the lifestyle of the repair industry's customers has changed significantly these last two decades. So much so that over 90% of your customers now have a smartphone. For this reason, CDA Software implemented CDA Pidgins text messaging not only as a stand-alone application, but also built directly into the CDA desktop.

For every phone number field, you see in CDA we validate that phone number to see if it's a mobile number, voip number or a landline. If it's a landline phone number, we will not open the Pidgins texting thread; if it's a mobile or voip number we will open the texting thread.

Once you open the texting thread, you can start having a texting conversation with your customer in real-time time. Amazing? We agree!

Highlights

- Every phone number field in CDA is verified to see if it's a mobile number, voip number or a landline. All mobile/voip numbers will be activated to open a CDA Pidgins thread so you can directly text the customer within the CDA desktop application.
- Attach pictures sent by customers directly to a claim with a right click.
- Text a scheduling link directly to the customer within CDA desktop.
- View all previous customer text conversations, and pictures sent, directly from CDA desktop.
- Start a texting conversation with your customer directly from CDA desktop.

Contact Us Today To Learn More

Text us: +1-510-422-0079

Call us: +1-800-451-0137



@cdacloud



@cdasoftware