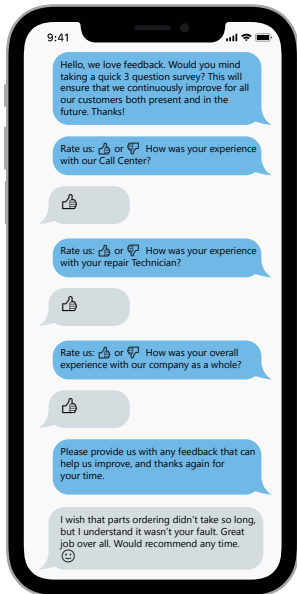




Text Survey Completed Job



CDA Pidgins text messaging was built because we know that today and in the future your customers will be using their mobile phone as their main source of communication. When you need to fill up your schedule quickly, and you call your customers they don't answer, that's lost revenue, but when you text them instead, more than likely they will answer you back in less than three minutes.

Not only is CDA Pidgins laser focused on helping you fill up your schedule, but we're just as focused as to what happens after a claim is marked as completed. For that reason, we've built TXT Surveys directly into CDA, and the best part is, it's fully automated!

You simply select the "Sub-Status" that is flagged for "completed" jobs, and then you select the option to send a survey, CDA automation will take care of the rest.

Highlights

- After a job is marked as complete, an automated text survey is sent to your customer.
- Survey is based upon the simple science of Thumbs-up 👍 Thumbs-down 👎.
- Customers can also leave you feedback on the final response.
- If you have an active CDA Pidgins website account, you can download your responses as a csv file.
- Not only will the front office get a response, but your TCH will also get a copy of the Survey.
- Survey is built in accordance with mobile phone best practices of only sending 3 questions.
- You can also create your own set of questions. It's fully customizable.
- Text Surveys are the quickest method for getting the pulse of whether both your front office and technicians are giving your customers the best service you expect from them.

Contact Us Today To Learn More

Text us: +1-510-422-0079

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